

# Opening the Door

#### with Entryway's Career Training Program

Entryway's upskilling and pre-employment services include career training for our participants geared specifically for multifamily employment opportunities that help apartment communities run efficiently and effectively! We also offer soft skills training and volunteer support to help prepare our participants for a successful transition to a new career.

### What does an entryway participant's technical training include?

Entryway training consists of a blended curriculum of selfguided modules as well as in person training.

#### **Online Learning**

Entryway utilizes Grace Hill's online courses, the National Apartment Association, and SkillCat Learning Management systems for specialized curriculum for the multifamily housing industry.

All participants complete a series of customized online learning paths which focus on the position they will be applying for such as Groundskeeper, Maintenance Technician or Leasing Professional.



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## In person instructor led training and hands-on experience

We understand the importance and desire for participants to gain hands-on experience within the industry. Entryway utilizes the following resources for onsite instructor led training:

- Non-profit workforce training programs provided by organizations such as Goodwill Industries and Urban League
- Trade and technical school programs offering maintenance, HVAC, electrical and plumbing such as Atlanta Tech, Valencia College and other academic institutions
- Multifamily housing property owners and local apartment associations such as Upper State Apartment Association (Greenville, SC) and Freeman Webb's leasing training in Nashville
- Independent companies which offer volunteer subject matter experts to facilitate onsite training programs such as Sherwin Williams, Chadwell Supply, Home Team Temps, and HD Supply
- Employment agency training programs such as BG Staffing and The Liberty Group

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## What additional training does entryway provide to prepare participants to transition to a full-time, high demand position?

### Soft Skills and Life Skills

In addition to the technical training, Entryway also provides program participants with the following classes:

- Financials Skills
- Life Skills
- Communication
- Customer Service
- Relationship Skills
- Microsoft Office Computer

#### Compliance

- Fair Housing
- Unconscious Biases
- Diversity, Equity, and Inclusion
- Sexual Harassment

### Entryway volunteer assisted training and support for success

Based on a participant's specific needs, they may be assigned three Entryway specialty volunteers to collaborate with them during the pre-employment and post-hire phase of Entryway's program.

- Resume Advisor Volunteer Assists participants in creating or updating an existing resume. In addition, assists them with writing cover letters.
- Interview Advisor Volunteer Assists participants with interviewing skills through mock interviews, coaching and professional dress.
- Mentor Volunteer Assists participants during the first four months of the program in order to reacclimate them into employment and living in a new residence. In addition, assists participants during the last four months of the program to ensure they are self-sufficient when Entryway's twelve-month program ends.

When you receive an Entryway participant's resume for consideration, you receive a candidate who is trained, motivated and looking for an opportunity to step into their true potential and return to a place of stability for themselves and their family.

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